

## Preparation Instructions for The Dryer Vent Clean-out (Occupied Units)

- 1. **An adult must be present, or home must be unoccupied:** Carpet Valle Inc. will not enter if minors are present without adult supervision, ID required
- 2. **Please secure pets:** Carpet Valle Inc. will not be responsible for loose pets that could escape or jeopardize the safety of our crew while inside the home, in most cases if your pets are loose and you're not home the job will cancel per company policy, since we do not enter premises with loose pets
- 3. **Clear the area:** Please remove all personal items from the laundry area around washer and dryer, empty clothes/water from dryer and washer so we can easily move them
- 4. Washer and dryer likely to be moved: For Carpet Valle Inc to get the job done right we
  - will move the machines around as needed, inspect all the connections from dryer to wall and make sure they are all connected correctly, if tube or clamps are damaged we will replace it if authorized by your management office
- 5. **Clean your lint filter:** Please follow manufactory instructions to proper maintain your filter so the dryer will work efficiently and safely all the time
- 6. Questions: If you have any questions about the process or if any issues after the service has been complete it. Please feel free to call us at 407 814-3920

Note: Some lint may be visible on the outside of your home after we blow-out the lines, we will pick-up the bulk while there, but it's possible some lint will come out later after job is completed! this is normal with this procedure, if there is substantial lint coming out please call us asap.

