

Preparation Instructions for AC Duct Cleaning (Occupied Units)

- 1. No one should be home: We ask and require for no one to be home while our technicians are cleaning your entire ac duct system. People can be sensitive to fogging and the dust that's generated until process is fully completed, specially if they have allergies
- 2. Please secure pets: Carpet Valle Inc. will not be responsible for loose pets that could
 - escape or jeopardize the safety of our crew while inside the home, in most cases if your pets are loose and you're not home the job will cancel per company policy, since we do not enter premises with loose pets, pets also can be sensitive to the fogging and dust! Cover fish tanks/bowls
- **3. Clear the area:** Please if possible clean items around ac unit and what is directly under ceiling vents should be either removed or covered
- **4. Food and Drink:** Please do not leave open containers of food or drink open and exposed to air, if you forget its suggested to discard afterwards
- **5. Fogging:** Fogging is recommended but you can opt not to have this done
- **6. Filter:** Please replace your filter regularly for optimal ac performance and clean air!
- **7. Questions:** If you have any questions about the process or if any issues after the service has been complete it. Please feel free to call us at **407 814-3920**

Note: Some dust may still come out after our crew leaves your home, this is normal with this procedure, if there is substantial amount of dust coming out please call us asap.



